### **Assurity** Filing an Assurity Critical Illness Claim



Sign up for direct deposit to receive benefits faster.

Otherwise we will mail applicable benefits directly to you.

Critical Illness insurance provides benefits when an insured person is diagnosed with a specified critical illness or undergoes a covered procedure.

This document lists the forms and evidence required for submission of a claim for benefits. Additional information may be necessary to determine benefit eligibility and may require Assurity to order medical records. The required forms listed below can be accessed in the Customer Center on **assurity.com**, in the policy owner's MyAssurity secure account, or by contacting Assurity's Claims Department at **800-869-0355 Ext. 4484**. If the claim is for a spouse or a child 18 years of age or older, the claim will require submission by fax. email or mail.

Proof of Claim may be required within 12 months of the time of loss. Assurity administers many different plans of insurance. Your policy may not include all of the benefits detailed below. Please consult your contract for specific benefits, definitions, provisions, limitations and exclusions.

#### Specified Critical Illness Information Needed/Required Proof for Claim

1. Critical Illness Claim form Claimant Statement #01-097-02241F - to be completed by claimant. Check the condition for which the claim is being filed. Provide the additional information requested for the condition. This form can be securely filed electronically in the policy owner's MyAssurity account. If preferred, this form may also be printed and sent to Assurity by fax, email or mail; and 2. Confidential Information Authorization form #92-500-05055 – to be completed by claimant. This form can be securely filed electronically in the policy owner's MyAssurity account. If preferred, this form may also be printed and sent to Assurity by fax, email or mail; and Please see your policy 3. Critical Illness Claim form Attending Physician's Statement #01-098-02241F - You for a list of covered will need to print this form and have the attending physician complete it; the General conditions. Information section, as well as the section for the corresponding claimed critical illness, are to be completed; the completed form may be sent to Assurity by fax, email or mail; and 4. To expedite your claim, you may submit additional medical evidence that supports your claim for a positively diagnosed critical illness or needed procedure. This information may include such items as pathology reports, physicians' notes, medical records and itemized bills. Any additional medical information may be submitted electronically in the policy owner's MyAssurity account when initially filing the Critical Illness Claim Questionnaire form and Confidential Information Authorization form by uploading high resolution versions of your document(s). Otherwise, the additional information may be sent to Assurity by fax,

#### **Additional Rider Benefits**

The riders listed below are available for some Assurity Critical Illness products, but are not necessarily a part of your contract. Please review your contract to verify any riders you may have selected.

Potential Benefit		Information Needed/Required Proof for Claim		
	Spouse Critical Illness Rider	If your spouse wishes to file a claim for the spouse's critical illness benefits, the claim forms listed above should be completed by your spouse. Your spouse must also sign the Authorization form.		
	Dependent Child Critical Illness Rider	If you wish to file a claim for a child's critical illness benefits, the claim forms listed above should be completed by the parent.		

If your contract includes benefits not described in this document or you have questions, please contact Assurity's Claims Department.

800-869-0355 Ext. 4484 claimsinfo@assurity.com

Assurity is a marketing name for the mutual holding company Assurity Group, Inc. and its subsidiaries. Those subsidiaries include but are not limited to: Assurity Life Insurance Company and Assurity Life Insurance Company in all states except New York. In New York, insurance products and services are offered by Assurity Life Insurance Company in all states except New York. In New York, insurance products and services are offered by Assurity Life Insurance Company of New York, Albany, New York. Product availability, features and rates may vary by state.



# **Assurity**<sup>®</sup> **Life Insurance Company**Post Office Box 82533, Lincoln, NE 68501-2533 402-476-6500 | 800-276-7619 | FAX 800-869-0368

## Critical Illness Claim Form CLAIMANT STATEMENT

CLAIMANT INFORMATION						
Name	First	Middle	Last	Policy no.		
Address	Street address		City		State	Zip code +4
Phone no	. ( )	Social Security no.		Date of birth	/ /	MM/DD/YYYY
Disclaimer: Some of the conditions and services listed may not be covered by your policy.						
DETAILS OF CRITICAL ILLNESS						
Please check the condition for which you are filing a claim and submit the appropriate medical documentation. Incomplete information may						

DETAILS OF CRITICAL ILLNESS
Please check the condition for which you are filing a claim and submit the appropriate medical documentation. Incomplete information may cause a delay.
☐ Invasive Cancer, Non-Invasive Cancer, Skin Cancer: Please provide a copy of the pathology report from which the cancer was diagnosed.
☐ <b>Heart Attack:</b> Please submit a copy of the discharge summary, cardiology report, cardiac catheterization report, Echocardiogram report, and Emergency Room notes and lab reports.
Angioplasty: Please submit a copy of the procedure report, cardiology consultation records and the discharge summary.
Coronary Artery Bypass Surgery: Please submit a copy of the operative report for the surgery.
☐ Sudden Cardiac Arrest: Please submit a copy of the discharge summary, cardiology consults report, procedure report, Emergency Room records and Emergency first responder records.
Stroke: Please submit a copy of the discharge summary, MRI and/or CAT images and test reports from the initial diagnosis, as well as proof of neurological deficit.
☐ Transient Ischemic Attack (TIA): Please submit medical documentation from the health care provider indicating the diagnosis, limitations, and treatment.
☐ Kidney (renal) Failure: Please provide proof of the start date for dialysis and Nephrology records.
Major Organ Transplant, Bone Marrow Transplant: Please provide a copy of the operative report for the transplant and transplant clinical records.
Advanced Alzheimer's Disease: Please submit medical documentation from a board certified Psychiatrist or Neurologist indicating the diagnosis and limitations they have identified. CT, MRI and PET scan of the brain should be included.
Advanced Parkinson's Disease, Advanced Amyotrophic Lateral Sclerosis (ALS), Multiple Sclerosis (MS), Benign Brain Tumor: Please submit copies of the Neurology records indicating the diagnosis and specific limitations.
Coma, paralysis: Please submit a copy of the Neurology report indicating the diagnosis and specific limitations.
Loss of Independent Living: Please submit medical documentation from the health care provider indicating the diagnosis and severity of the condition as well as documentation of the permanent inability to perform two or more Activities of Daily Living.
Loss of Sight, Speech, Hearing: Please submit medical documentation from the health care provider indicating the diagnosis and specific limitations.
Occupational HIV: Please submit medical documentation from the health care provider indicating the diagnosis as well as the certified laboratory results positively confirming antibody test for HIV.
☐ Schizophrenia: Please submit medical documentation from a Physician board certified in Psychiatry or Ph.D level psychologist indicating the diagnosis, limitations, and treatment.
Severe Burns: Please submit medical documentation from the health care provider indicating the diagnosis and severity of burns, including percentage of burns on the body.
Other: Please describe your illness.

#### FRAUD NOTICES

Unless specific state language is provided below for your state of residence, the following general fraud notice applies.

Any person who knowingly, and with intent to defraud any insurance company or other person, files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and shall also be subject to a substantial civil penalty where and to the extent allowed by state law.

**AL RESIDENTS:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit, or who knowingly presents false information in an application for insurance, is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof.

**AR, DC, LA, MA, RI RESIDENTS:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit, or knowingly presents false information in an application for insurance, is guilty of a crime and may be subject to fines and confinement in prison.

AZ RESIDENTS: For your protection, Arizona law requires the following statement to appear on this form: Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties

Continue to Page 2 of this form.

#### FRAUD NOTICES - Continued

**CA RESIDENTS:** For your protection, California law requires the following to appear on this form: Any person who knowingly presents false or fraudulent information to obtain or amend insurance coverage or to make a claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

CO RESIDENTS: It is unlawful to knowingly provide false, incomplete or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

FL RESIDENTS: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, files a statement of claim or an application containing any false, incomplete or misleading information is guilty of a felony of the third degree.

**IL RESIDENTS:** Any person who knowingly, and with intent to defraud any insurance company or other person, files an application for insurance or statement of claim containing fraud or intentional misstatements of material fact commits a fraudulent insurance act, which is a crime and subject to a substantial civil penalty where and to the extent allowed by state law.

KS RESIDENTS: Any person who knowingly, and with intent to defraud any insurance company or other person, files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which may be a crime as determined by a court of law and shall also be subject to a substantial civil penalty where and to the extent allowed by state law.

**KY RESIDENTS:** Any person who knowingly and with intent to defraud any insurance company or other person, files a statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

**MD RESIDENTS:** Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit, or who knowingly or willfully presents false information in an application for insurance, is guilty of a crime and may be subject to fines and confinement in prison.

ME, TN, WA RESIDENTS: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

MN RESIDENTS: A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

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**NH RESIDENTS:** Any person who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information, is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.

NJ RESIDENTS: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

**NM RESIDENTS:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit, or knowingly presents false information in an application for insurance, is guilty of a crime and may be subject to civil fines and criminal penalties.

**NY RESIDENTS:** Any person who knowingly and with intent to defraud any insurance company or other person, files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

**OH RESIDENTS:** Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

**OK RESIDENTS:** WARNING: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

**OR RESIDENTS:** Any person who knowingly and with intent to defraud an insurance company or any other person presents a false claim for payment of a loss or benefit may be guilty of insurance fraud and subject to civil fines and criminal penalties. If such misinformation is material to the content of the contract, relied upon by the insurer and either material to the risk assumed by the insurer or provided fraudulently, such action may also lead to denial of insurance benefits.

**PA RESIDENTS:** Any person who knowingly and with intent to defraud any insurance company or other person, files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**VA RESIDENTS:** Any person who, with the intent to defraud or knowing that they are facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement may have violated state law.

VT RESIDENTS: Any person who knowingly presents a false statement in an application for insurance may be guilty of a criminal offense and subject to penalties under state law.

SIGNATURE
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I hereby acknowledge that I have read the applicable fraud notice above.

I hereby certify the statements above are complete and accurate to the best of my knowledge.

Date (MM/DD/YYYY)

Signature of claimant, legal representative

Printed name of person completing this form

or parent of child under 18



# **Assurity**<sup>®</sup> **Life Insurance Company**Post Office Box 82533, Lincoln, NE 68501-2533 800-869-0355, Ext. 4484 | FAX 800-869-0368

Critical Illness Claim Form ATTENDING PHYSICIAN'S STATEMENT

This form should be completed by all physicians who were treating the claimant. The patient is responsible for the completion of this form without expense to Assurity Life. Please print or type. If necessary add a separate sheet. Direct any questions to our claims department at the phone numbers shown above.

GENERAL INFORMATION	
(First , Middle, Last)	Date of Birth (MM/DD/YYYY)
Patient's Name	
Diagnosis	
When did symptoms first appear?	
Has the patient ever received medical advice or treatment for the same or a similar condition?	Yes No
CONDITION	
Invasive Cancer / Non-Invasive Cancer / Skin Cancer	
Date the tissue specimen, culture, blood samples or titer(s) were taken on which diagnosis of cancer is be	pased / /
Was the cancer diagnosed pathologically or clinically? Cancer stage	ge
If the cancer was pathologically diagnosed, attach a copy of the pathology report. If the cancer was clinic pathological diagnosis was not obtained and attach medical evidence that supports the diagnosis of cancer was clinic pathological.	
Heart Attack (Myocardial Infarction)	
Does the patient's condition meet the following criteria?	
Did the patient have clinical symptoms indicating a heart attack?	Yes No
Did specific cardiac markers rise and fall to levels diagnostic of acute myocardial infarction?	Yes No
Did the patient have new electrocardiographic changes consistent with myocardial infarction?	Yes No
Did the patient have the death of a portion of the heart muscle due to inadequate blood supply?	Yes No
Date the patient met all the above criteria	
Angioplasty	
Did the patient have a percutaneous transluminal angioplasty procedure deemed medically necessary to or blockage of one or more coronary arteries?	
What was the condition that caused the need for the angioplasty?	
Date the angioplasty occurred	
Coronary Artery Bypass Surgery	
Did the patient have a surgical procedure using either a saphenous vein or internal mammary artery graf coronary heart disease to correct a narrowing or blockage of one or more coronary arteries?	
What was the condition that caused the need for coronary artery bypass surgery?	
Date the coronary artery surgery occurred	1 1
Sudden Cardiac Arrest	
Did the patient have sudden unexpected loss of heart function in which the heart abruptly stopped working internal electrical system heart malfunction due to coronary artery disease, cardiomyopathy or hypertens	
Date the pumping action of the heart failed	1 1
Stroke	
Did the patient have an acute cerebrovascular accident producing neurological impairment and resulting measurable objective neurological defect?	
How long did the neurological impairment last?	
Date the stroke occurred based on documented neurological deficits and neuroimaging studies	1 1

Continue to page 2 of this form.

CONDITION - Continued				
Transient Ischemic Attack (TIA)				
Did the patient have a transient ischemic attack producing neurological impairment resulting in measurable objective neurological defect?				
What clinical symptoms were present at the time of evaluation?				
Date the transient ischemic attack occurred / / How long did the neurological impairment last?				
Kidney (Renal) Failure				
Does the patient have chronic and irreversible failure of both kidneys?				
Date the patient was first treated for signs or symptoms of this condition				
Date the dialysis first began due to the irreversible failure of both kidneys to perform their essential functions / /				
Major Organ Transplant				
Did the patient undergo surgery to receive a human liver, kidney, lung, entire heart, or pancreas?				
Date the patient registered under the United Network for Organ Sharing (UNOS)				
Date the patient was first treated for signs or symptoms of this condition				
Date the surgery occurred for the covered organ transplant				
Advanced Alzheimer's Disease				
Does the patient have loss of intellectual capacity involving impairment of memory and judgment as measured by cognitive and neuroradiological tests including CT scan, MRI, or PET scan of the brain?				
Does the patient have significant reduction in mental and social functioning that requires substantial assistance in performing at least three of the six activities of daily living?				
(Check all that apply) ☐ Bathing ☐ Continence ☐ Dressing ☐ Eating ☐ Toileting ☐ Transfer and Mobility				
Date the patient met all the above criteria				
Loss of Independent Living				
Does the patient have the permanent inability to perform two or more activities of daily living?				
(Check all that apply)  ☐ Bathing ☐ Continence ☐ Dressing ☐ Eating ☐ Toileting ☐ Transfer and Mobility				
What is the condition causing the need for assistance with activities of daily living?				
Date the patient's inability to perform two or more activities of daily living became permanent				
Additional Critical Illness Conditions				
For what condition are you treating the patient?				
Date you diagnosed the patient's condition//				
Please provide copies of any testing completed in making your diagnosis.				
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VT RESIDENTS: Any person who knowingly presents a false statement in an application for insurance may be guilty of a criminal offense and subject to penalties under state law.

# ATTENDING PHYSICIAN'S SIGNATURE – Attending physician, please print I hereby acknowledge that I have read the applicable fraud notice above. I hereby certify the statements above are complete and accurate to the best of my knowledge. Physician's name Degree/Specialty Street Address City State Zip+4 Phone no. ( ) Physician's Signature (no stamp) Date (MM/DD/YYYY) TIN or Social Security No.

#### **Assurity® Life Insurance Company**

Accurity Post Office Box 82533, Lincoln, NE 68501-2533

## **Confidential Information**

402-476-6500	800-276-7619   FAX 877-86	4-6630	Authorization
 Legal Name of Арр	licant/Insured/Claimant (Please print)		Date of Birth (MM/DD/YYYY)
 Legal Name of Additiona	l Applicant/Insured/Claimant (Please	print)	Date of Birth (MM/DD/YYYY)
Applicant/Insured/Claimant: List child(re Legal Name	en) and date(s) of birth  Date of Birth	Legal Name	Date of Birth
	- <u> </u>		
I, on behalf of myself or the person named a medical or medically related facility, insural knowledge of me or my health, to give to Ass	nce company, MIB LLC, financial i	nstitution, or current or former	employer, that has any records or
<ul> <li>Information as to diagnosis, treatment drug records, or treatment and inform occupation, finances, avocations and</li> </ul>	ation pertaining to mode of living (e	I history, mental or physical cond except as may be related directly	ition, pharmacy and/or prescription or indirectly to sexual orientation),
Information on the diagnosis or treatm	ent of human immunodeficiency viru	us (HIV) infection and sexually tra	ansmitted diseases.
<ul> <li>Information on diagnosis and treatment medication prescription and monitoring, clinical tests and any summary of the fo</li> </ul>	counseling sessions (start and stop to	imes), the modalities and frequenc	cies of treatment furnished, results of
<ul> <li>Information provided on applications to for insurance, including additional cov driving records, including but not limite</li> </ul>	verage to an existing policy. I author	orize the release of any informati	will be used to determine eligibility ion contained in credit reports and
<ul> <li>Financial records and information.</li> </ul>			
I understand that this information may be rele insurance companies with which the Individual be submitted. By this authorization, I further au	has policies or to whom applications	may be made, or to whom claims	for benefits have been made or may
By my signature below, I acknowledge that a authorization, and I instruct any licensed physother medical or medically related facility, inshas any records or knowledge of the Individual without restriction. The medical informations policy and/or eligibility for benefits under a protected by the federal rules governing privapplicable laws or regulations.	sician, medical practitioner, hospital, urance or reinsurance company, MI lual or their health, to release and o acquired will be used to determine olicy. I understand that this informati	clinic, pharmacy or pharmacy be B LLC, consumer reporting agen- disclose the Individual's entire not eligibility for insurance, including on may be subject to redisclosure	enefit manager, records custodians, cy, clearinghouse or employer that nedical record as described above g additional coverage to an existing e by Assurity and may no longer be
I further agree to execute additional documer application for insurance or claim for benefits,			
This authorization is valid for twenty-four (24) 180 days from the date of the signature belor claim. For purposes of collecting information of coverage for accident and sickness insura authorization is as valid as the original. I ununderstand that I have the right to revoke the effective to the extent that action has been to may not be able to process this application, or	ow), for collecting information in conning in connection with a claim for benefince or during the duration of the claderstand that I, or my authorized reas authorization at any time by providen in reliance on this authorization. if coverage has been issued, may not connected.	ection with an application for an in its under an insurance policy, this aim for benefits other than for ac- presentative, will receive a copy ding written notice to Assurity. I I further understand that if I refus ot be able to make any benefit pa	surance policy, policy reinstatement authorization is valid during the term cident and sickness. A copy of this of this authorization if requested. I understand that a revocation is not e to sign this authorization, Assurity yments.
I elect to be interviewed if an investigati will receive a copy of the investigative co			) ioi insurance. I understand that I

Description of Legal Representative's Authority for Applicant/Insured/Claimant (please indicate which Individual is represented)

This authorization complies with the Health Insurance Portability and Accountability Act (HIPAA) Privacy Rule.

Date (MM/DD/YYYY)

Signature of Additional Applicant/Insured/Claimant or Legal Representative

ORIGINAL TO HOME OFFICE, COPY TO BE LEFT WITH APPLICANT

Signature of Applicant/Insured/Claimant, Legal Representative or Parent of Child(ren) under age 18

Signature of Applicant/Insured/Claimant Child (if age 18 or older)

92-500-05055 (R11-12) (VA) FR.04.18.22



#### Assurity<sup>®</sup> Life Insurance Company 402-476-6500 | 800-869-0355 | FAX 888-255-2060 Assurity<sup>®</sup> Life Insurance Company of New York 844-401-7585 | FAX 888-255-2060

## Authorization Agreement for DIRECT DEPOSITS

: Admin. Office: P.O. Box 82533,	Lincoln, NE 68501-2533				
DIRECT DEPOSIT AUTHORIZATION					
Policy No(s).					
Policyowner's Name	Middle	Last			
Street address	City	State	ZIP +4		
Address					
Type of Account: ☐ Checking ☐ Savings					
I hereby authorize Assurity to electronically credit my account identified below (and, if necessary, to electronically debit my account to correct erroneous credits). I agree that ACH transactions I authorize comply with all applicable law.					
Bank Name					
Street address	City	State	ZIP +4		
Address					
Nine-digit Bank Routing No.	Your Account No.				
This authorization is to remain in effect until I notify Assurity in writing at Assurity's home office at PO Box 82533, Lincoln, Nebraska 68501-2533, or through my online account with Assurity, that I wish to revoke this authorization, and Assurity has had a reasonable opportunity to act on my revocation. I understand that in no event shall my revocation be effective with respect to electronic credits processed by Assurity prior to receipt of the notice of revocation or to corrections of errors in such credits.					
I hereby agree that all entries initiated under this authorization are to be governed in all respects by the Rules of the National Automated Clearing House Association and agree to be bound accordingly. Assurity may obtain a consumer report pursuant to the federal Fair Credit Reporting Act (FCRA) for purposes of verifying and authenticating this account. I hereby consent and authorize Assurity to obtain such a report and I understand that if any adverse action is taken based on the report, I will be notified according to the FCRA.					
Signature of Owner/Account Holder		Date (MM.	//DD/YYYY)		
Printed Name of Owner/Account Holde	er	() Teleph	one No.		

Please confirm that your routing number and account number are correct.

Assurity is a marketing name for the mutual holding company Assurity Group, Inc. and its subsidiaries. Those subsidiaries include but are not limited to: Assurity Life Insurance Company and Assurity Life Insurance Company of New York. Insurance products and services are offered by Assurity Life Insurance Company of New York, Albany, New York. Product availability, features and rates may vary by state.